

UN Volunteers VMC IC

UN Volunteers Volunteer Management Cycle Incremental Changes



With volunteers across 38 agencies stationed in 129 countries, UN Volunteers is deploying a tool to streamline its Volunteer Management Cycle (VMC) internationally.

In 2016, CSF was assigned to redevelop a platform on which UN Volunteers could run its VMC processes. The integrated solution speeds up recruitment and assignment of volunteer workers, and in doing so, reduces the workload of UN Volunteer personnel both at headquarters and in the field.

To facilitate this, extensive engagement consisting of training field and HQ users on the tools were done to help personnel understand the modules. This helps users know how to best utilize the system to make the idea of cleaner cycles a reality.

Features

- Automates and simplifies business processes to capture data and monitor the Volunteer Management Cycle
- Defines permissions granted to various user roles, for all UNV business processes, activities, and tasks
- Integrates with third party applications.

Benefits

- Assists in easily increasing the number of deployed UN Volunteers
- Provides one corporate ecosystem to streamline services and processes

Facts

Stakeholders	UN Volunteer
Geographic Area	Global
Time Period	2016 – ongoing
Topics	Volunteer Management
Tools	Enterprise Resource Planning, Database, User Management
Services	Global and Field capacity building
Link	www.vmam.unv.org
Reference	Olga Devyatkina http://olga.zubritskaya-devyatkina@unv.org
Project Administrator	Sumeet Mahajan smahajan@dataforall.org

Budget

USD	0.59 million
-----	--------------