

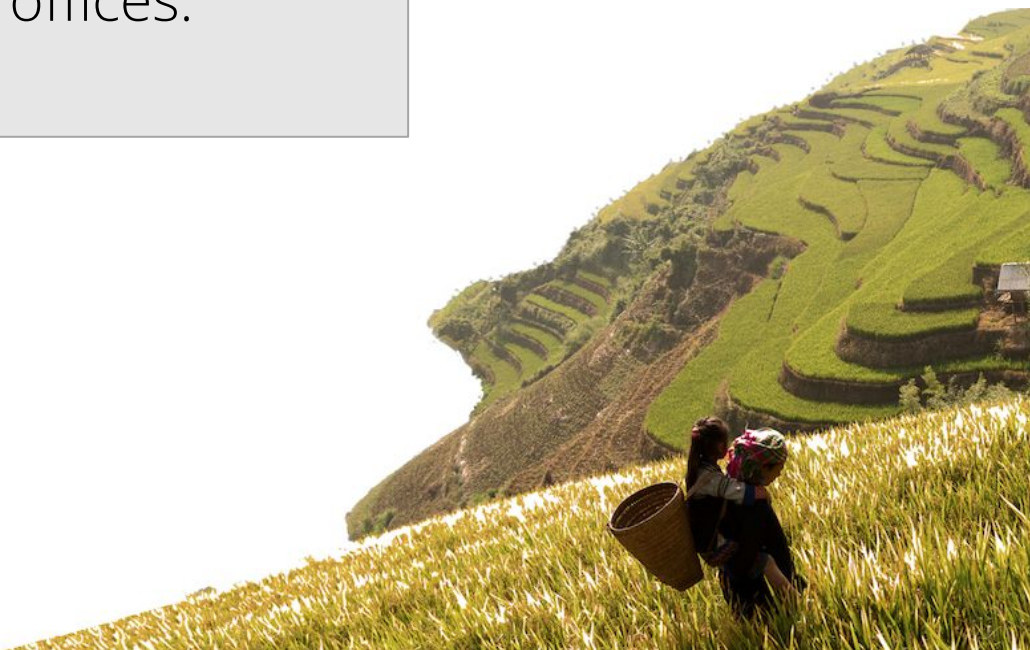


Business Continuity App

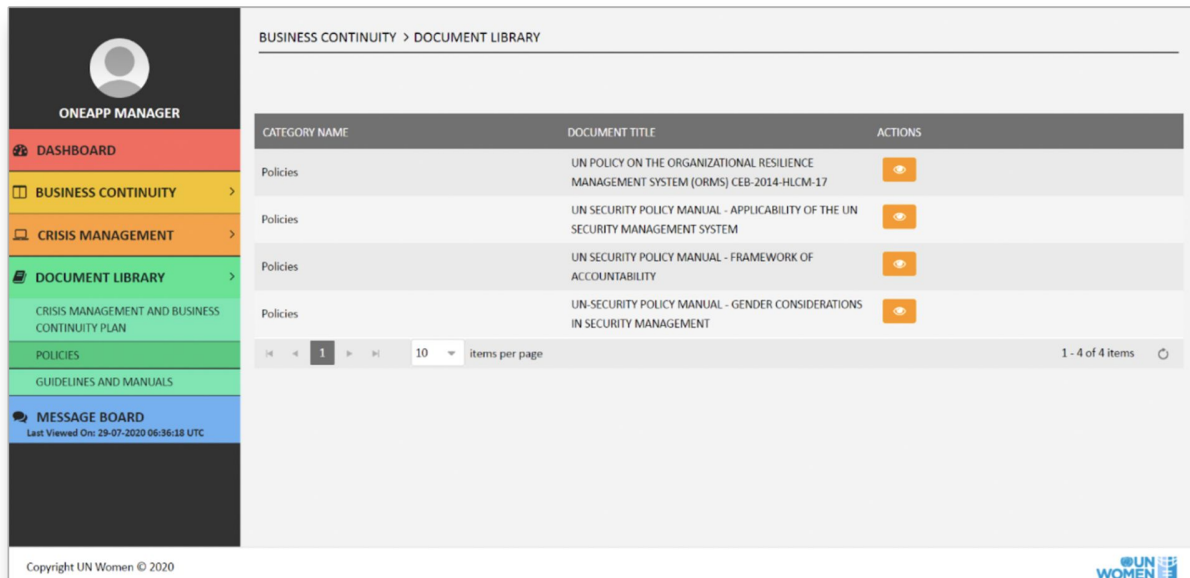
BCCMA is an application that supports the automation of Crisis Management and Business Continuity in UN Women offices.

[Try BCCMA](#)

DATA
FOR ALL



Business Continuity App



BCCMA defines and identifies the responsibilities, and processes required to respond to emergencies and disruptions to continue activities contributing to the operation of UN Women.

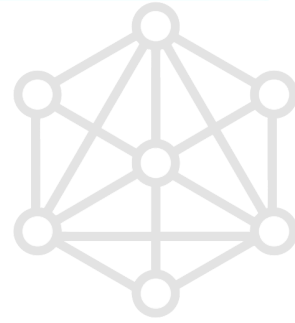
Community Systems Foundation has equipped UN Women with an mobile friendly template checklist that helps responsible parties properly address business continuity in emergency situations.

Why prioritize BCCMA?

Implementing a solution similar to BCCMA will allow agencies to establish and execute processes to ensure confidence in address office related management during various crises and disruptions. Since the application is based on user roles, all users can have access to, and be able to execute, all business continuity protocols and crisis management checklist.

View more about BCCMA

► The Business Continuity and Crisis Management Application [User Manual](#) details all of the functionalities of the application and demonstrates how organizations that utilize similar tools to support the continuation of operations in emergency situations.



Features

Roles and Permissions Based on the logged in users Roles they are guided to actions assigned to them.

Dashboard. When user logs in to the application, they will land on the Dashboard page, which shows the assigned area of responsibility. This provides a high level overview of task which need their immediate attention.

Categories These define the problem that can disrupt the normal activities of a workspace.

Area Managers. The administrator can assign area of responsibility to managers. Area can be countries, regions, etc

Protocols. Protocols refer to a recovery plan which is being followed in case of an emergency. Only one plan per category.

Crisis Management This module automates the overall process to manage an emergency situation which needs attention.

CMT Team. They can amend assigned checklist to suit specific needs of the office or particular crisis.

Active Crisis Status. The user can check the summary, checklist status, 4 board question, pending tasks and assigned tasks.

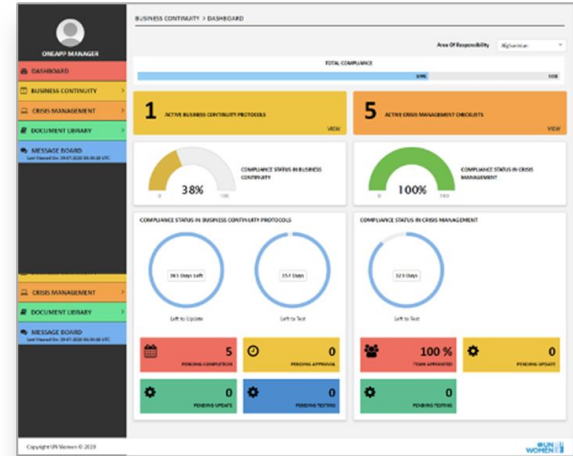
Crisis Management and Business Continuity Plan. Have information related to Crisis Management and Business Continuity.

Message Board. The users can post and view messages based on the selected area of responsibility.

Key Outputs

Dashboard

The dashboards in BCCMA are area-specific, meaning it can provide granular views of areas of most interest. Permissions can be set to limit access of certain dashboards.



Business Continuity

The Business Continuity (BC) module allows administrators to plan and manage the entire BC process to deal with disruptive events and time-critical operations.

The screenshot displays the CLEAR APPRISER application interface. On the left is a sidebar with a user profile icon and the text 'CLEAR APPRISER'. Below this are navigation buttons: 'DASHBOARD', 'BUSINESS CONTINUITY' (highlighted in yellow), 'LEARNING', 'RISK MANAGEMENT', 'CRISIS MANAGEMENT', 'DOCUMENT LIBRARY', and 'MESSAGE BOARD'. The main content area is titled 'BUSINESS CONTINUITY > CATEGORIES'. It features a blue header bar with tabs for 'FUNCTIONS', 'ASSETS', and 'SERVICES'. Below the tabs is a text prompt: 'If required, add additional business continuity protocol.' A table with three columns—'NAME', 'MANDATORY', and 'ACTIONS'—contains two entries: 'Security Focal Point' and 'Head Office'. The 'ACTIONS' column for each entry contains three icons: a yellow square with a plus sign, a red square with a minus sign, and a red square with a trash can icon. A red rectangular box highlights the '+ ADD' button in the top right corner of the table. At the bottom of the table, there is a pagination control showing '1 - 2 of 2 items' and a 'Go' button. The footer of the page includes the copyright notice 'Copyright UK Home Office © 2018' and the 'UK HOME OFFICE' logo.

Crisis Management

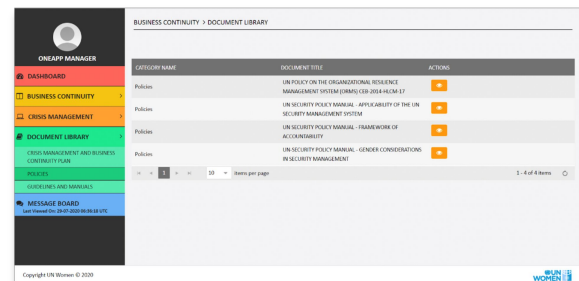
The Crisis management module automates the overall process to manage current or expected event that requires a response greater than that possible through routine activities.

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Key Outputs

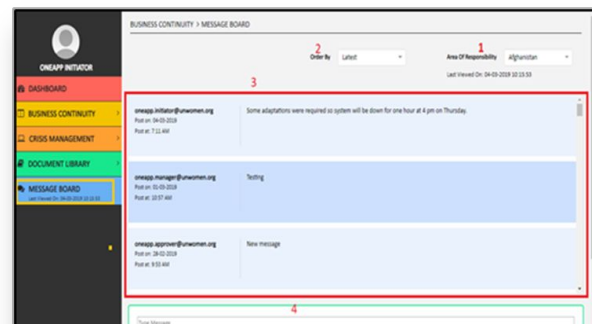
Document Library

The Administrator maintains a library of documents to share with BC specialists. Sections include: Crisis Management and Business Continuity, Policies, Guidelines and Manuals.



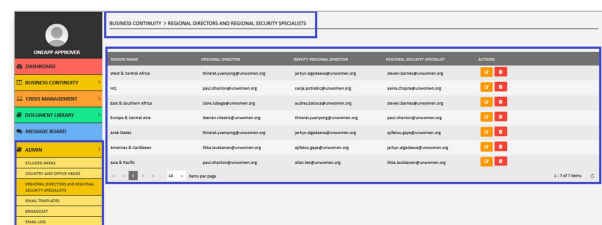
Message Board

This section displays a list of messages posted for a particular area of responsibility. Users can scroll up/down using the scroll bar on the right side to view all the messages.

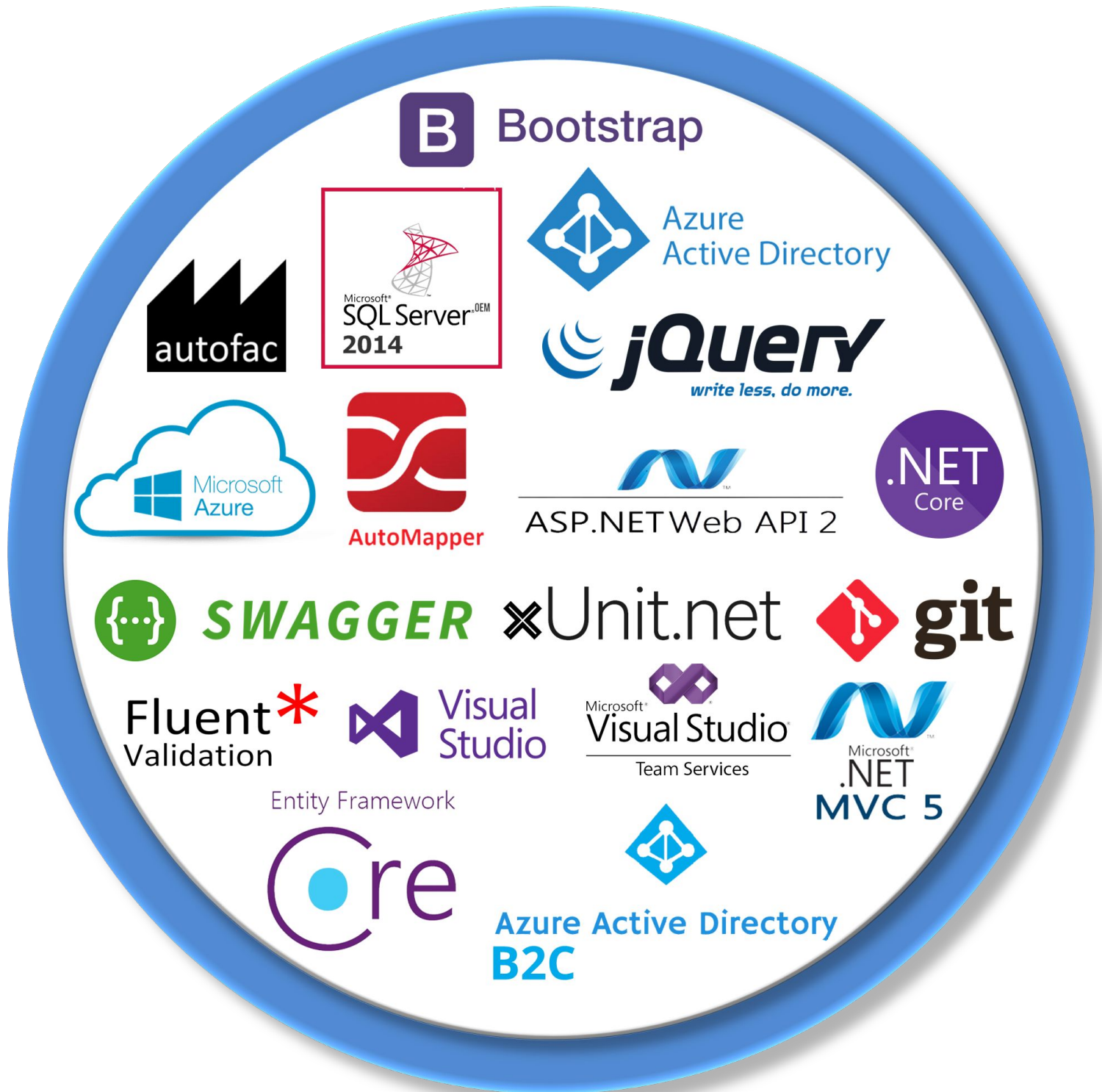


Administration

This section displays a list of excluded areas, country and office heads, Regional directors and regional specialists, email template, broadcast, email log.

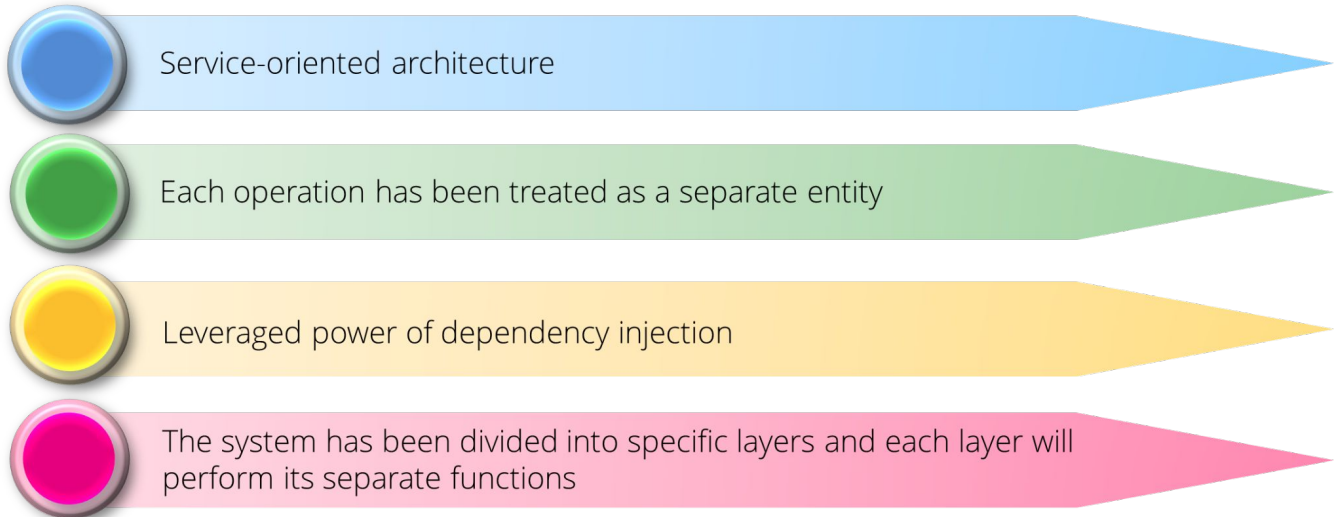


Technology Stack

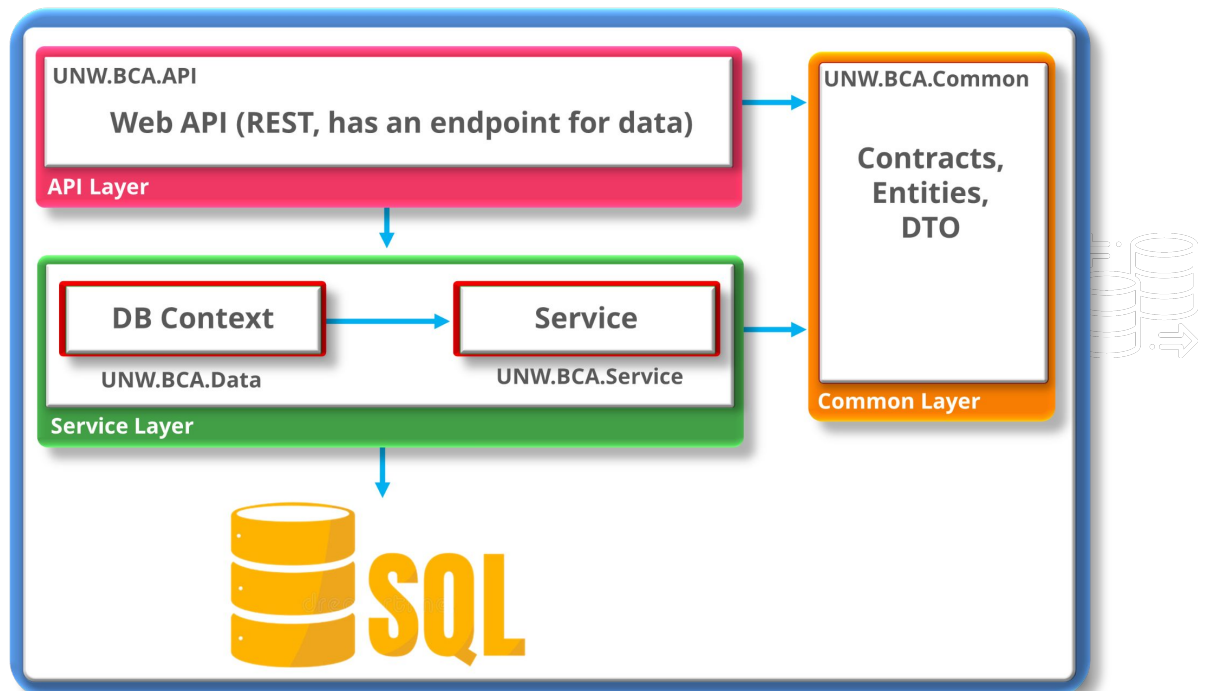
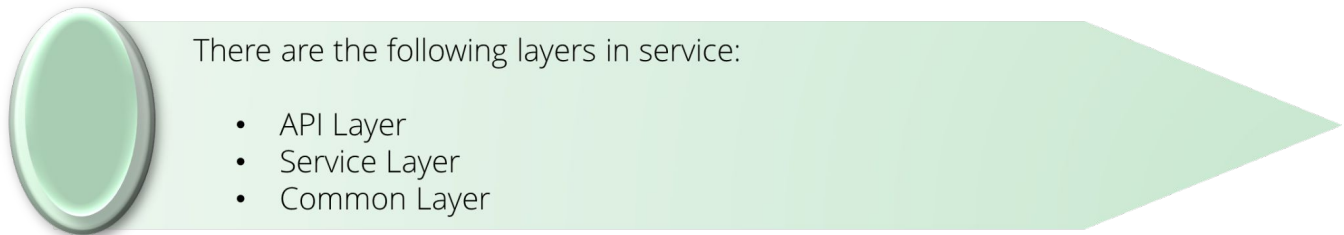


Technical Architecture

Architecture Context



Service Architecture

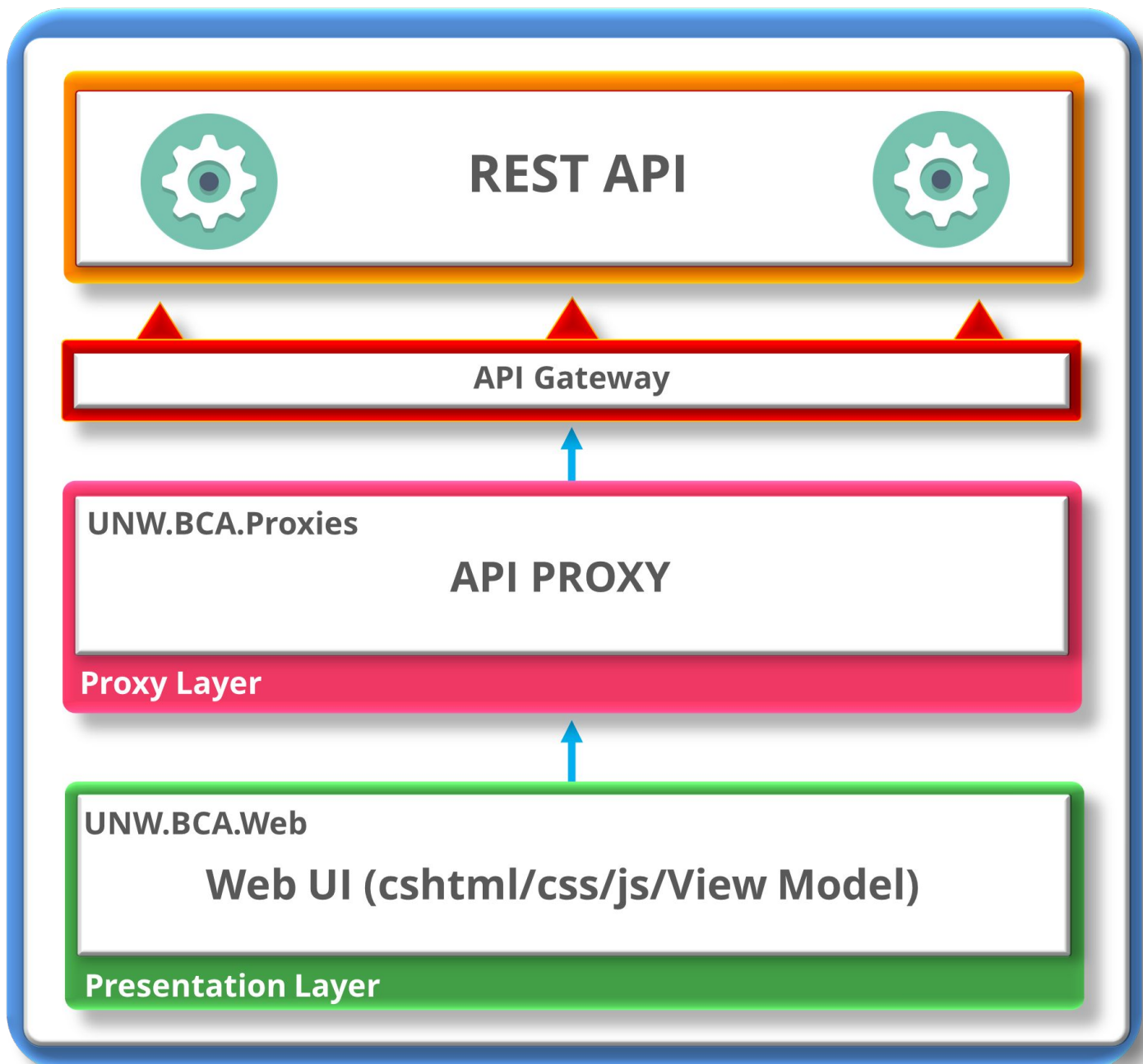


Web Architecture

The web applications interacts with the API layer through the gateway

There are the following layers in the web project:

- Proxy Layer
- Presentation Layer



Authentication/Authorization implemented

